

Our Ref: 120-03-01-0004

Date: 4 February 2004

M/s Ngee Cheong Contractors Pte Ltd 140 Owen Road Singapore 218940 Attn: Mr David Sung

Dear Sir,

## RECOVERY SERVICES ON 29 & 30 DEC 2003

Due to a dislodged water sprinkler pipe joint on the early morning of 29 Dec 03, flooding occurred and disrupted several critical services at our office premises at Surbana One, 168 Jalan Bukit Merah.

- We would like to thank you and your staff for your promptness in response and assistance in the recovery and repair works on 29 & 30 Dec 2003. Your prompt and effective actions truly exemplify the spirit of good business partners.
- Without your excellent support, it would not have been possible for our office to resume operations on 31 Dec 2003, two days after the incident. We are greatly appreciative of your efforts and once again, thank you.

Yours sincerely,

Wong Wing Kien Chief Operating Officer

**HDB** Corporation Pte Ltd

CC

CEO